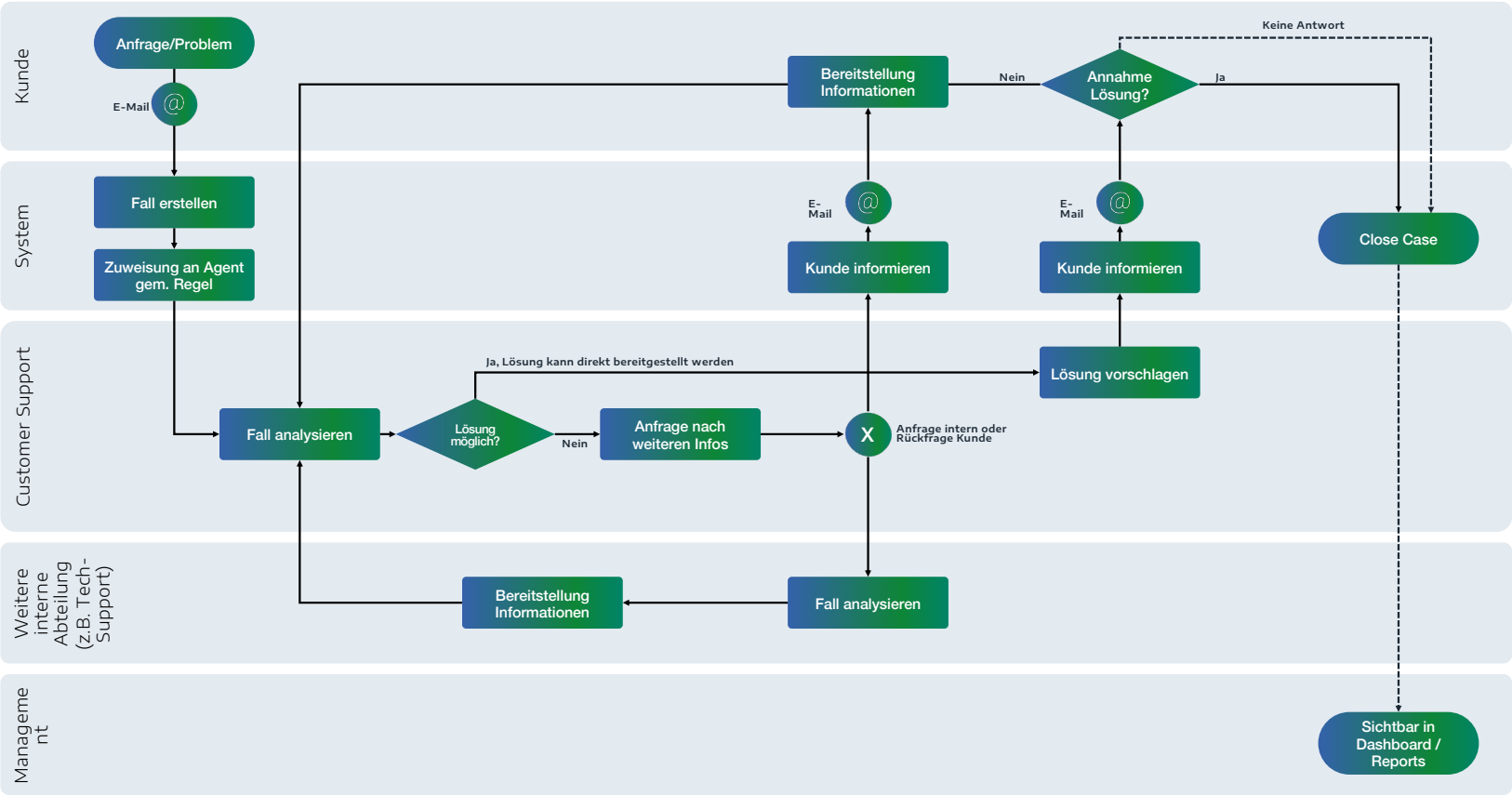
High-level Fall-Management Prozess-Flow

# Best Practice als Startpunkt